

# Environmental Health Inspection Report



Date/time: 9/12/23 1130  
 Trading name: FERA  
 Address: unit 12a Haybridge Way F10 7NQ  
 Type of business: PRODUCTION UNIT  
 Areas inspected: ALL

Person seen: ADRIEL ALVARO IGARZA  
 FBO: FERA LTD  
 Telephone: 0747 06 44 135  
 Records seen: HACCP ☒ Training ☒ Waste ☒  
 Pest Control ☒ Other, specify: ALLERGENS

## Food Hygiene and Safety (England) Regulations 2013 & Food Safety Act 1990 and Associated Legislation

The above business was inspected today in order to check compliance with the requirements of food law. This authority operates the Food Hygiene Rating Scheme. On the basis of the standards found at the inspection your rating has been calculated as follows (see reverse for more detail):

How hygienically the food is handled	0	5	10	15	20	25
Condition of structure	0	5	10	15	20	25
Management and documentation	0	5	10	20	30	
Your food hygiene rating						

### Consent for early publication of rating - Businesses being notified of a rating of 0-4

Your rating will be published on the Food Standards Agency's website at [www.food.gov.uk/ratings](http://www.food.gov.uk/ratings) a minimum of 21 days after your FHSR score has been confirmed to you in writing. You may request that the rating is published before this. Details can be found on the FSA website at: <https://www.food.gov.uk/business-guidance/food-hygiene-ratings-for-businesses>

## FOOD SAFETY MANAGEMENT.

### STRUCTURE & EQUIPMENT.

1. ALL STORAGE & PRODUCTION AREAS SHOULD HAVE PERMANENT VENTILATION. ONGOING (L)
2. AN ADDITIONAL WASH HAND BASIN IS RECOMMENDED FOR PRODUCTION AREAS. (R)

Warning letter to follow YES ☐

(R) = Recommendations only - all other items are legal requirements (L)

Person receiving: ADRIEL ALVARO IGARZA Signature: [Signature]

Inspecting officer: K. A. G. NEW Signature: [Signature]



## YOUR FOOD HYGIENE RATING

If your food hygiene rating was not given to you at the time of the inspection this will be confirmed in writing (and is usually sent by post within 14 days). If there were a number of contraventions found at the time of the visit a more comprehensive inspection report will be sent by post/email; please make sure you read it carefully.

### Your inspection

At the inspection, the food safety officer will check how well you are meeting the law on food hygiene. Three areas are assessed:

- Food handling: how it is prepared, cooked, stored etc. and what measures are taken to prevent contamination
- the condition of the structure of the premises including cleanliness, layout, equipment and other facilities
- how you manage and record what you do e.g. using a system like Safer Food, Better Business

You are given a score for each area – see below. Inspectors use guidance to determine scores.

Criteria	Score					
How hygienically the food is handled	0	5	10	15	20	25
Condition of structure	0	5	10	15	20	25
Management and documentation	0	5	10		20	30
<b>Total score</b>	<b>0</b>					<b>80</b>
<b>Level of compliance</b>	<b>High</b>					<b>Low</b>

The rating given depends on how well the business does overall – the total score. It also depends on the area(s) that need improving the most. To get the top rating, you must score no more than 5 in each of the three areas. All businesses should be able to get the top rating. You will automatically get a new rating at each planned inspection.






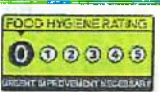
### Businesses being notified of a rating of 0-4

Your rating will be published on the Food Standards Agency's website at [www.food.gov.uk/ratings](http://www.food.gov.uk/ratings) a minimum of 21 days after your FHRs score has been confirmed to you in writing. You may request that the rating is published before this. Details can be found on the FSA website at: <https://www.food.gov.uk/business-guidance/food-hygiene-ratings-for-businesses>

### Businesses being notified of a rating of 5

Your rating will be published on the Food Standards Agency's website at [www.food.gov.uk/ratings](http://www.food.gov.uk/ratings) approximately 0-2 weeks from the date of inspection

**Only the most recent rating can be displayed.** Please destroy all stickers and certificates previously given to you.

Total score	0 – 15	20	25 – 30	35 – 40	45 – 50	> 50
Highest permitted individual score	5	10	10	15	20	-
Rating						

If you were awarded a score of less than 5 the following options are open to you:

#### Option 1: Accept and Improve

If you understand why you have been awarded a poor rating you may accept that the rating was given fairly and work to address any deficiencies found. Any legal contraventions are outlined in your food hygiene inspection report. You can also discuss the reasons for your poor rating with the inspecting officer who should be able to explain what you need to do to improve. Your rating will be reassessed at the time of your next full inspection or audit.

#### Option 2: Right to Reply

If you have improved hygiene standards since your inspection, or if there were unusual circumstances at the time of the inspection, you have a 'right to reply' so that you can explain this to potential customers that look up your rating online. Your right to reply will be published online along with the hygiene rating for your business.

#### Option 3: How to get a better Food Hygiene Rating Score

If you make the improvements to hygiene standards that are highlighted in your inspection report, you can request a re-visit with a view to giving you a new and higher food hygiene rating. There will be a charge of £310.00 for each re-visit carried out at your request. The re-visit will be carried out within three months of receipt of your application and payment. Details of how to do this can be found on our website at: <https://www.walthamforest.gov.uk/service-categories/food-safety>

#### Option 4: Appeal

If you think that the rating is wrong or unfair – in other words it does not reflect the hygiene standards at the time of your inspection you have 21 days in which you can 'appeal' against this from the date of this report. We recommend that you talk to the inspecting officer first for an explanation. If, after discussing your case, you wish to appeal you will need to request the appropriate form and then make your request in writing to the Lead Officer at [food.safety@walthamforest.gov.uk](mailto:food.safety@walthamforest.gov.uk)

#### More information

Further information about the scheme is available on the FSA's website at: [www.food.gov.uk/ratings](http://www.food.gov.uk/ratings). Please feel free to contact us directly at: [food.safety@walthamforest.gov.uk](mailto:food.safety@walthamforest.gov.uk)

**Gain or retain a 5 - Pay for an advice only visit. Get help to maximise your Food Hygiene Rating Scheme (FHRS) score**  
<https://www.walthamforest.gov.uk/businesses/food-safety-and-health-and-safety/gain-or-retain-5>  
 You will NOT receive an FHRS score following this advice visit